

CdLS HEALTH CARE NOTEBOOK

for families of individuals with CdLS



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ADDITIONAL RESOURCES

ABOUT YOUR HEALTH CARE NOTEBOOK

What is a Health Care Notebook, and how can it help?

A Health Care Notebook is a tool to keep track of important information for individuals with CdLS. It helps organize important information in one place. Your Health Care Notebook can be kept in electronic or print format. You can fill this out online, print it out, and save it as a paper notebook. The KEY is choosing the form that works best for you. You can use all the pages or only those most important to you and your family.

Once you set up your Health Care Notebook

- Store the Health Care Notebook where it is easy to find. It will help you and anyone who needs this information when you are not there. Share its location with those who may need to access it.
- You can share this information with anyone caring for your family member(s) or helping you coordinate their care.
- Take the Health Care Notebook with you to appointments and hospital visits so the information you need will be easy to find.
- When appropriate, include your child when working on the Health Care Notebook. Let them know that the Health Care Notebook contains information about them and their care.
- Keep your Health Care Notebook updated by adding new medicines and treatments and keep important contact information accurate.
- It may also be helpful to share certain important pages of this Health Care Notebook with your child's providers by uploading them to the secure app or online portal your providers use.

How do I build my Health Care Notebook?

You will need the free Adobe Reader on your computer to open and view the PDF documents. This format allows you to save files that cannot be modified but can be easily shared and printed. You can download a desktop version of Adobe Acrobat Reader at https://adobe.ly/ or look for Adobe Acrobat Reader on the App or Google Play Store. The PDF files allow you to complete the forms on your phone or computer or print the documents and complete them by hand.

How to fill out your Health Care Notebook?

Be sure to **fill out your loved one with CdLS' information in the pages that follow**. This will be their health care notebook and it is the CdLS Foundation's hope that this publication will assist them throughout their life.



INDIVIDUAL WITH CdLS:

Who I am:

First Name	Last Name	
Nickname	Date of Birth	
	I live with:	
First Name	Last Name	
Relationship	Phone Number	
First Name	Last Name	
	Phone Number	
First Name	Last Name	
	Phone Number	
First Name	Last Name	
	Phone Number	
I have a pet at home: ☐ Yes ☐ No		
Type of Pet	Pets Name	
	How I react to things:	
When I am sad I		
When I am nervous or scared I		
When I am angry/frustrated I		
What helps calm me or improve my mood _		
	My Favorite Things	
My favorite toys or games		
My favorite thing to do when I am playing $_$		
My favorite TV shows		
My favorite food		
My favorite hobby		
My favorite people are		



Independence Rating

Mark each row with an X to indicate how independent I am.

	ByN	Nyself		With Hel _l	р	Not At All
Getting Dressed						
Bathing						
Eating (Oral/Tube Feeding)						
Toileting						
Walking						
Communication (Speak/ Sign)						
Take my Medicine *please state if medicine is crushed or taken with food or water						
Tell a doctor or nurse whats wrong						
Ask a question during a doctor's visit						
Answer a question during a doctor's visit						
Tell someone about CdLS						
		Medical S Check ALL it				
☐ Tube feeding				Suction Mach	nine	
□ NG				Tracheostom	ıy	
□ NJ				Wheelchair		
☐ G tube				Walker/ Can	e or c	rutches that help me walk
☐ Mic-Key button				Glasses		
□ Oxygen				Hearing Aids		
☐ Apnea Monitor						
		Provi				
☐ Behavioral Health:		Check ALL pr Endocrine	ovia	ers seen.		Physical Therapist
□ Psychiatry		Gl				Primary Care Provider
□ Psychology		Genetics				Pulmonary
☐ Social Worker		Infectious Dis	ease			Respiratory Therapy
☐ Counselor		Neurology/Ne				Speech/Language Therapist
□ Cardiology		Ob/Gyn		. ,		Urology
☐ Dietician/Nutritionist		Occupational	Ther	rapist		Other

□ Orthopedics

□ ENT



IMPORTANT/ EMERGENCY CONTACT INFORMATION

Case of Emergency Call 911

Name of Person with CdLS:				
First Name	Last	Name		
DOB				
Diagnoses Cornelia de Lange Sy	yndrome (CdLS) ,			
CdLS gene change, if identified _		Blood Type		
Language Spoken at Home (incl	udes ASL)			
Is an interpreter needed?	Yes □ No			
	Allerg	gies		
·	Have Medic Alert tag			
Allergy to:	Reaction:			
	Emergency	Contacts		
Emergency Contact Name				
Phone		Can make health care decisions?	☐ Yes	□ No
Relationship to Person with Cdl	_S			
Emergency Contact Name				
Phone		Can make health care decisions?	☐ Yes	□ No
Relationship to Person with Cdl	_S			
	Primary/Prefe	rred Hospital		
Primary Hospital Name				
Phone	ER F	Phone Number		
Address				
	Primary Car	e Provider		
Name	•			
		Fax		
Email	Patient Porta	al / App		
Care Coordinator				



Emergency Contact to Care for Other Children or Family Members

First Name	
	Phone Number
First Name	Last Name
Relationship	Phone Number
l.,	Medical Insurance
	Group Number
	Member Services Phone Number
	ator Name
	Email
Secondary Insurance	
Member ID or Policy Number	Group Number
Subscriber Name	
Subscriber DOB	Member Services Phone Number
	Upload/attach a photo of the insurance card.
Front	Back



MY PHARMACY

Name	Phone	
Address		
This pharmacy □ Pre-pour/packets are avail		
Name of Mail Order Pharmacy	Phone	
My Spec	cialty/Compound Pharmacy	
Name	Phone	
Address		

My Medication List

List ALL prescription medicines, supplements, vitamins, and over-the-counter medication taken

	.,	When to take						
Name of Medication	Prescribed by	A.M.	Noon	P.M.	Bed time	As needed	Dose (see label)	How is it taken?

CdLS Healthcare Notebook



ADVOCATING DURING A HOSPITAL STAY

Hospitals can be challenging to navigate. Having an advocate to clarify information, describe how your family member typically behaves and share information about what care provided at home is always helpful.

A strong advocate can make a difference in what care is received, when and how care is provided, how informed you feel, and how well care after the hospital is planned.

Speak with your primary care nurse, hospital care manager, or patient advocate to identify key individuals on your care team and your primary contact for updated information.

Whenever possible, have someone else with you. Another set of ears is often helpful.

If English is not your primary language, request an interpreter.

Hospitals are required to provide them at no cost to you.

2 Identify your primary contact for updated information.

There is usually one person on the medical team reviewing information and making treatment decisions. Learn who this is and how and when to contact them for updates.

Ask if the hospital has a Palliative Care or Complex Care team

These teams guide and coordinate care in the hospital and after discharge. If the hospital has a Palliative Care or Complex Care Team, ask how to get them involved.

Identify who helps coordinate discharge planning and how to contact them.

Request a Patient Care Conference.

Within 24 hours of admission, set up a Patient Care Conference. The primary hospital physician, specialist(s), case manager, or discharge planner should be involved. Use this meeting to discuss current issues and treatment, any concerns you have, and plans for a safe discharge from this unit or hospital

Access the online patient portal.

Many hospitals offer a patient portal you access from an app. You can view laboratory, pathology, and radiology reports in this portal. If you have not already downloaded this app on your smartphone, consider doing so now.

Ask Questions Until You Understand:

When asking questions, write down the answers and all the information you hear. When possible, have someone else with you for another set of ears.

Contact your health plan or program.

Confirm that any procedures or procedures that require prior authorization have been approved. Speak with a care coordinator or care manager to see how they can assist in discharge planning or in obtaining services after the hospital stay.

Ask how to obtain a second opinion during this hospital stay.



If you are not sure what to ask or how to ask it, here are some suggestions that may be helpful.

	T
If this is a new issue/condition:	What caused this?
	What are our next steps?
	Will this new condition result in any long-term effects?
	What can we do to prevent this from happening again?
	Can this condition be spread to others?
	Is my family member's immune system compromised?
	Should we monitor who visits and what they bring into the hospital?
When tests or treatments are	What is the goal of this test/treatment?
recommended:	What are all of our treatment choices?
	What are the risks and benefits of each of these choices?
	What will happen if we don't have this test or treatment?
	Are there safer or simpler options we could take first?
	How can we prepare my loved one for this test/ treatment to help
	them comply with this care?
	How/when will we get results from this test or know if the treatment is
	working?
When new medications are	Why is this being prescribed?
recommended:	How long does it take to see if it is working?
	Are there reasons this medication would not be recommended? (Side
	effects or risks)?
	Will this medicine be needed at home?
	If so, does my insurance cover this medicine, or is there an
	equally safe alternative you can prescribe?



Planning for a Safe Hospital Discharge

When planning for a safe discharge:	What services, equipment, training, and follow-up
	appointments need to be in place PRIOR TO a safe
	discharge?
	Is the plan for discharge to home or discharge to
	another facility?
Discharge to Home	Discharge to another facility
If you will not be transporting your family member	Is this facility covered by my insurance?
home:	How long do you feel my family member will stay at the
Who will arrange transportation?	new facility?
• Is this transportation covered by my insurance?	Is the plan to return home after this inpatient stay?
Is home health care needed?	Who will arrange transportation to this new facility?
• If so, who orders these services and locates the	• Is this transportation covered by my insurance?
home care agency?	Will follow-up tests or procedures be needed?
When will I be taught any new care needed at home?	If so, who schedules them and when should they
Will we need any new medical equipment or medical	occur?
supplies?	When is the follow-up appointment with the primary
• If so, who orders these and selects the company	care provider and/or specialists?
that provides them?	If we have questions/concerns or we don't notice
 When and where will these items be delivered? 	improvement, who do we contact, and what is the best
 How do I know if my insurance covers these 	way to reach this person?
items and the company selected	
Will follow-up tests or procedures be needed?	
• If so, who schedules them and when should they	
occur?	
 When is the follow-up appointment with the 	
primary care provider and/or specialists?	
If we have questions/concerns at home or we don't	
notice improvement, who do we contact, and what is	
the best way to reach this person?	
Who do we contact if there is a problem in the middle	
	I .

of the night?



If You Have a Complaint About the Medical Care Your Family Member is Receiving/Has Received in the Hospital

- 1. Bring your complaint to the Patient Advocate, the hospital's Risk Management Department, or Rapid Response Team to investigate. Try to meet with someone in person to resolve the issue.
- 2. If you cannot meet with anyone, write a complaint letter addressed to the Risk Management or Quality Assurance Department of the hospital, the head of the Department, and/or the head of the hospital. The letter should include the following:
 - Your name and contact information
 - The date(s) of the occurrence
 - A brief and factual description of the occurrence
 - What you would like to see next such as a second opinion, a referral, or a different test or procedure.
- 3. Contact your insurance company and file a complaint/grievance. Be sure to let them know if your family member is still in the hospital. Ask if the Appeals and Grievances Department will review medical records from the hospital.
- 4. If your family member has Medicare, locate the Medicare Quality Improvement Organization in State qioprogram.org/locate-your-bfcc-qio. You will find directions on filing a quality-of-care complaint on each organization's website.



CHECK LIST FOR HOSPITAL GO BAG

Items or toys that calm or entertain your family member with Co	dLS
Pens and notebook for keeping track of information and appoin	tments
Extra-long phone charging cord (the outlet is always far away!)	
Paper copies of these pages from the Health Care Notebook:	
 □ Who Am I? □ Important Contact Information □ My Providers □ Medical Equipment and Supplies □ Medications □ Hospital Note Forms 	If your loved one with CdLS requires frequent hospitalization, consider keeping a Go Bag ready.
Copies of critical medical and legal forms such as:	Here are some things to keep handy.
□ Power of Attorney□ Guardianship□ Advanced Directives□ Attorney Contact Information	. ,
A set of comfortable clothes — you may be staying	
Personal hygiene items like hand sanitizer, lip balm, toothpaste/face wipes	toothbrush,
Reusable water bottle and snacks	
A copy of your health insurance card. Keep the original in your v	vallet
Cash or credit card for snacks and incidentals	
Passwords for online patient portals to access prior discharge sucurrent orders for equipment or medication	ummaries and



HOSPITAL VISIT NOTES

Date:	Time:	Medical Staff:	
)A(I D'			
What was Discussed:			
Next Steps:			
Date:	Time:	Medical Staff:	
What was Discussed:	:		
Next Steps:			
Date:	Time:	Medical Staff:	
M/I / D: I			
What was Discussed:			
Next Steps:			



PROVIDERS

Primary Care Provider (PCP)

PCP Name	
Phone	Fax
EmailPatien	t Portal / App
Care Coordinator	
Phone	Email
Harant Care (A	flan Harma (Adrias I in a
•	fter Hours/Advice Line
	A 1 * 1 *
	_Advice Line
EmailWebsi	te / App
	Dentist
Dentist Name	
	Fax
	t Portal / App
Is sedation is required for ALL dental cleanings and t	
	pecialists
)
Address	
Phone	
	t Portal/App
Why I see this specialist (what diagnosis)	
Provider's Name and Specialty	
,	
Phone	Fax
	t Portal/App
Why I see this specialist (what diagnosis)	



Provider's Name and Specialty		
Address		
Phone		
Email		
Why I see this specialist (what diagnosis)		
Provider's Name and Specialty		
Address		
Phone	Fax	
Email	Patient Portal/App	
Why I see this specialist (what diagnosis)		
Rehabilitation Medicine Ph	ysical, Occupational and Speech/I	anguage Therapy
Provider's Name and Specialty (e.g., PT, OT, Address		
Phone		
Email	Patient Portal/App	
Why I see this specialist (what diagnosis)		
Provider's Name and SpecialtyAddress		
Phone	Fax	
Email	Patient Portal/App	
Why I see this specialist (what diagnosis)		
Provider's Name and Specialty		
Address		
Phone	Fax	
Email	Patient Portal/App	
Why I see this specialist (what diagnosis)		



Behavioral Health Providers (Psychiatry, Psychology, Social Worker, Therapist)

Provider's Name and Specialty			
Address			
Phone			
Email	Patient Portal/App		
Why I see this specialist (what diagnosis)_			
Provider's Name and Specialty			
Address			
Phone	Fax		
Email			
Why I see this specialist (what diagnosis)_			
Provider's Name and Specialty			
Address			
Phone	Fax		
Email	Patient Portal/App		
Why I see this specialist (what diagnosis)_			
	Home Health Agency		
Name			
Primary Contact			
Address			
Phone	Fax		
Email			
	Transportation Vendor		
Name			
Phone			
Email or Portal			
Transportation is used for ☐ School	☐ Medical appointments	☐ After school prog	gram
Type of transportation needed □	Taxi	☐ Stretcher	☐ School bus



MEDICAL EQUIPMENT AND SUPPLIES

Item Description			
Brand of Item			
Model Number			
Serial Number			
Prescribing Doctor			
Supply Company.			
Supply Comp Contact Person			
Supply Comp Phone Number			
Supply Comp Email			
Is Item Owned/ Rented			
Supply Schedule			
Insurance Requires Prior Authorization?			
Next Delivery Date			



MY SCHOOL

Name
Address
PhoneEmail
Principal Name
Principal Email
Website
School Nurse Name
Form on file: \Box Nurse to give medication/treatments \Box Child to self-administer meds/treatments
Teacher and Para/Assistant Name
Special Education Teacher Name
Contact Information
Resource Instructor Name
Contact Information
School Guidance Counselor Name
Contact Information
Additional School Resources:
Special Education Coordinator for your School District Name
Contact Information
Local Advocacy, Parent Information Training, or Community Parent Resource Center.
Find yours: bit.ly/findparentcenter
Transportation Vendor
Contact Information



MY RECREATION AND LEISURE ACTIVITIES

Closest Accessible Playground. Find one here:	
bit.ly/playgroundfinder	
Adaptive Sports Program in your area (eg. Town Park	
and Recreation, local Rehabilitation hospital, local YM/	
YWCA)	
Contact Information	
Coach/ leader: Contact information phone/email	
Summer Camp options: Find one here: bit.ly/	
veryspecialcamps	



FAMILY SUPPORT RESOURCES

CdLS Foundation

Phone <u>1.800.753.2357 or 86</u>	0.676.8166 Email: <u>familyserviceste</u>	am@CdLSUSA.org Website www.cdlsusa.o	<u>rg</u>
Support Group Contact			
Phone	Email	Website	
Religious Organization			
	Email	Website	
Your state agency for those w	vith Disabilities. Find yours here	e: www.nasddds.org/state-agencies	
Phone	Email	Website	
Behavioral Health/Counselin	g Services: (through your insurance o	r free/sliding scale)	
Phone	Email	Website	
Sibling Support: Sibshops, Sib	ling Leadership Network, Fathers Ne	twork	
Phone:	Email: <u>siblingsupport.org/co</u>	ontact-us Website: siblingsupport.org	
Other			
Phone	Email	Website	
Other			
Phone	Email	Website	
Other			
Phone	Email	Website	



MEDICAL APPOINTMENT REMINDERS

Provider Name	Appointment Date	Appointment Time	Questions to Ask at the Appointment



ER Visits, Procedures, Surgeries, and Inpatient Stays

Setting	Reason for Visit	What Hospital or Outpatient Setting	Date(s)	Provider Seen for Follow Up
ER Outpatient Procedure/ Surgery Inpatient Stay				
ER Outpatient Procedure/ Surgery Inpatient Stay				
ER Outpatient Procedure/ Surgery Inpatient Stay				
ER Outpatient Procedure/ Surgery Inpatient Stay				
ER Outpatient Procedure/ Surgery Inpatient Stay				
ER Outpatient Procedure/ Surgery Inpatient Stay				



PLANNING FOR WHEN YOUR CHILD TURNS 18

Even with a disability, in most states, your child is legally considered to be an adult at the age of 18. This means that when a child turns 18, they are considered capable of making decisions about their property, education and health care.

When your child turns 18, providers may expect your 18-year-old to ask and answer questions about their health care and make their own health care decisions. If your 18-year-old is insured under a parent's health insurance and you use your insurance company member portal to see medical information or claims, you may find you no longer have access to your child's information. Your child's provider may ask for proof of guardianship or power of attorney.

If at the age of 18 your child will need your continued support in making decisions and signing documents involving:

- Medical, behavioral health and dental care
- Residence
- Educational or vocational programs
- Release of clinical records and photographs

You may want to consider pursuing guardianship, so you retain the ability to make such decisions for him or her.

The procedure for obtaining guardianship varies from state-to-state, but generally the process is initiated by filing a petition with the court that states why guardianship is necessary. A hearing is held after the completion of an evaluation. The court will decide if guardianship is necessary.

If at age 18, your child will not be able to make responsible decisions regarding management of property and finances, you may want to explore Conservatorship. The process for obtaining a conservatorship is like the process of obtaining guardianship, and the two can be done in tandem.

Courts generally seek the least restrictive alternative to conservatorship. They will tailor the conservatorship so that the person in need of support and supervision is allowed to maintain rights to make decisions about things that they can manage in a responsible manner. Options that are less restrictive than guardianship or conservatorship include a Medical or Durable Power of Attorney or a Representative Payee for benefits such as Social Security Income.

The most important thing is to determine what is in the best interest of your child and your family. Take time to review your options and discuss them with competent professionals in your area to assist you.

We encourage you to:

- Start planning early! Work with your provider on a transition plan that also includes a discussion on the future need for guardianship or a conservator
- Review the *Navigating Health Transitions: Pediatric to Adult Medical Care* published by the CdLS Foundation. Request a copy by emailing familyservicesteam@cdlsusa.org.
- Learn about Guardianship and Supported Decision-Making Laws in your State: bit.ly/supporteddecisions
- Utilize national and local resources to learn specifics that apply in your state: bit.ly/stateguardianship



- Special Needs Alliance. This is a National Alliance of Attorneys for Special Needs Planning.
 www.specialneedsalliance.org
- The National Academy of Elder Law Attorneys: www.naela.org
- You can find additional information on the Protected Tomorrows website: www.protectedtomorrows.com.

Planning for Other Changes as Your Child Becomes an Adult

As your child becomes an adult you may also need to make decision about:

- Moving from a pediatric provider to an adult health care provider
- Learning if and when your child will no longer be able to be covered under a parent's health insurance plan.
- Applying for SSI and/or Medicaid health care coverage for your child

The Family Service Team at the CdLS Foundation can help you navigate these choices. In addition to providing information or helping you obtain answers to questions you may have about CdLS, we can help you obtain the care and services your family member with CdLS requires.

There are several ways to reach us. You can reach us by phone at 1.800.753.2357, (press 1 for Family Services) or by email at family services team@cdlsusa.org. You can also reach us through forms located on our website.

We are here to provide information and support to you and your family throughout your journey.



ADDITIONAL RESOURCES

CdLS Specific Growth Charts

- bit.ly/growthchartgirls
- bit.ly/growthchartsboys

My Recreation and Leisure Activities

- Closest Accessible Playground: bit.ly/playgroundfinder
- Summer Camp options: bit.ly/veryspecialcamps

CdLS Foundation Medical alert card

• bit.ly/CdLSalertcards

Critical Care Information

• www.cdlsusa.org/critical-care

Thank you to Medical Home Portal for providing resources to the CdLS Health Care Notebook.



MEDICAL EQUIPMENT AND SUPPLIES

Item Description			
Brand of Item			
Model Number			
Serial Number			
Prescribing Doctor			
Supply Company.			
Supply Comp Contact Person			
Supply Comp Phone Number			
Supply Comp Email			
Is Item Owned/ Rented			
Supply Schedule			
Insurance Requires Prior Authorization?			
Next Delivery Date			



MEDICAL EQUIPMENT AND SUPPLIES

Item Description			
Brand of Item			
Model Number			
Serial Number			
Prescribing Doctor			
Supply Company.			
Supply Comp Contact Person			
Supply Comp Phone Number			
Supply Comp Email			
Is Item Owned/ Rented			
Supply Schedule			
Insurance Requires Prior Authorization?			
Next Delivery Date			



ER Visits, Procedures, Surgeries, and Inpatient Stays

Setting	Reason for Visit	What Hospital or Outpatient Setting	Date(s)	Provider Seen for Follow Up
ER Outpatient Procedure/ Surgery Inpatient Stay				
ER Outpatient Procedure/ Surgery Inpatient Stay				
ER Outpatient Procedure/ Surgery Inpatient Stay				
ER Outpatient Procedure/ Surgery Inpatient Stay				
ER Outpatient Procedure/ Surgery Inpatient Stay				
ER Outpatient Procedure/ Surgery Inpatient Stay				